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**Sage**

## **Corrección de Error 11 en SAGE 100**

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### **SAGE Knowledge Base**

*Funciona para error 11, si no permite impresión.*



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**SAGE DISCLAIMER**

This document includes information from SAGE procedural manuals and/or [the SAGE website at www.sage.com](http://www.sage.com). Some content may reflect adaptations or adjustments made by Infomedika to meet the specific needs of customers in Puerto Rico. These modifications have been reviewed and approved by Sage. Infomedika does not claim ownership of the original SAGE content. For additional information, please visit [www.sage.com](http://www.sage.com) or contact Infomedika's offices.

## Versiones 4.0 en adelante:

### How to change the terminal ID (TID)

#### Possible Resolutions:

Sage MAS 90 or 200 4.0 and later:

Delete all records for the computer name from SY\_Workstation.M4T in Data File Display and Maintenance (DFDM).

#### Notes:

Changing the TID may not resolve issues on level 4 that were fixed on earlier versions by this method, due to changes in the way the TID is used.

Deleting rather than changing the TID is recommended, as it is difficult to determine which TIDs are already being used, and there is no advantage to changing the TID rather than deleting it. As of Level 4.0, the TID is based on the computer name and user key combination. More than one TID exists for a workstation if multiple users access Sage MAS 90 from that workstation.

Obtain the workstation's computer name:

Open Sage MAS 90 from the workstation.

Open Library Master / Setup / Printer Preferences, or select File / Run / \*INFO.

Note the computer name.

If Sage MAS 90 or 200 cannot be launched from that workstation, the computer name can be obtained from Windows.

Note: Sage Software Support is not responsible for assisting with this issue and takes no responsibility for changes made to your computers. Consult your computer administrator before making changes.

From any workstation, open Library Master / Utilities / Data File Display and Maintenance.

Open the ...\\Mas\_System\\SY\_Workstation.M4T file.

In the 'Key No' field, select "KPrimary".

Use the 'Browse' button to scroll to the first record that contains the 'Computer Name' and the 'Terminal ID' (field 3, 'Terminal ID\$').

Note: The 'Key' lookup button may not display properly.

Click the 'Delete' button. Click 'Yes' at the confirmation prompt.

If necessary, repeat until all of the records for the 'Computer Name' have been deleted.

Click 'OK'.

The new TID is created automatically when Sage MAS 90 is accessed from the workstation. If the change is made at that workstation, the change occurs as soon as DFDM is closed.

## Versiones anteriores a 3.71

### Sage MAS 90 or 200 3.71 and earlier:

In Windows, Terminal ID numbers are automatically assigned by Sage MAS 90 and 200 and written into the ...\\Mas90\\Home\\FID0MAP.INI file, with a value from 101 through 400.

Note: Values 105 and 328 are redirected to 401 and 402. Sage Software recommends assigning 105 and 328 to an unused computer name. For example, enter "Do not use" (without quotes) to prevent the system from automatically assigning those numbers in the future.

Open ...\\Mas90\\Home\\FID0MAP.INI file and change the Terminal ID for the workstation to the next available value from 101 through 400. If this resolves the error, the original terminal ID record is damaged in SY0CTL, and SY0CTL should be repaired or replaced. For more information, see How to repair, rebuild, restore, or replace SY0CTL.SOA.

To change the Terminal ID number:

Close Sage MAS 90 on the workstation.

In Windows Explorer, open the ..\\Mas90\\Home\\FID0MAP.INI file in a text editor, for example, Notepad.

Locate the workstation's computer name.

Change the value after the semi-colon to an unused value from 101 through 400. Verify that the value is not already being used.

Note: If any additional characters (for example, asterisks) exist, another user may have modified that line so that it is not used by the system. It can probably be deleted from FID0MAP.INI.

For example:

For computer USER\_01, the corresponding line in ..\\Mas90\\Home\\FID0MAP.INI reads as follows:

```
USER_01 ; 101 auto assigned 8/10/98.
```

Change to:

```
USER_01 ; 111 auto assigned 8/10/98.
```

Save and close the FID0MAP.INI file.

Restart Sage MAS 90 on the workstation.

Sage MAS 90 should prompt for a company code. This indicates that the Terminal ID has not been used before.

Auto-assignment may not work properly on some Novell Networks. Use the following procedure if the workstation is not being assigned a unique Terminal ID:

To manually override the Auto-Assignment:

Open the C:\\AUTOEXEC.BAT file.

Insert SET MAS90FID=Txx (xx = 01-99) as the first line of AUTOEXEC.BAT.

Save and close AUTOEXEC.BAT.

Reboot the workstation. This overrides all other settings.

Terminal ID numbers were identified as "SET P\\X\\FID0=Txxx" (without quotes, where xxx is an integer between 0 and 400), in the AUTOEXEC.BAT file of each workstation running Sage MAS 90. To change terminal ID in this scenario, edit AUTOEXEC.BAT and change Txxx to a new number between 0 and 400.