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**Sage**

**Guía para corregir mensaje “Name Resolver”**

**SAGE Knowledge Base**



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## Changing Permissions on Windows

### Why do I receive a No Name Resolvers Error?

When running Sage Fixed Assets—Depreciation/Network on Windows, users who do not have local Administrator privileges to their own machines may receive an error message similar to the one shown below.



This message occurs because the application attempts to open the registry with read/write access. Users who do not have Administrator privileges to their own machines do not have this access by default. The problem can be resolved in one of two ways:

- Make each user who will be using the application a member of the Administrators group on the machine where the application is installed. Consult your Windows documentation for more information on groups and user rights.
- Change the permissions on the Best Software key in the Windows Registry.

### To change the permissions

**Note:** You should perform the steps below only if you are familiar with the Windows Registry. Please contact your local IT administrator or Help desk for assistance if needed.

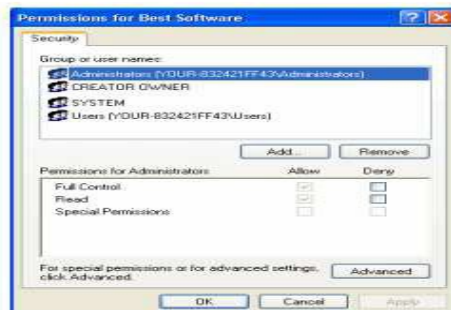
You should be logged on as an Administrator before you complete the steps below.

1. Select Start/Run from the Windows taskbar. The system displays the Run dialog.
2. Enter either REGEDT32.EXE or REGEDIT.EXE in the Open field. (Either one will work.) The system displays the Registry Editor.

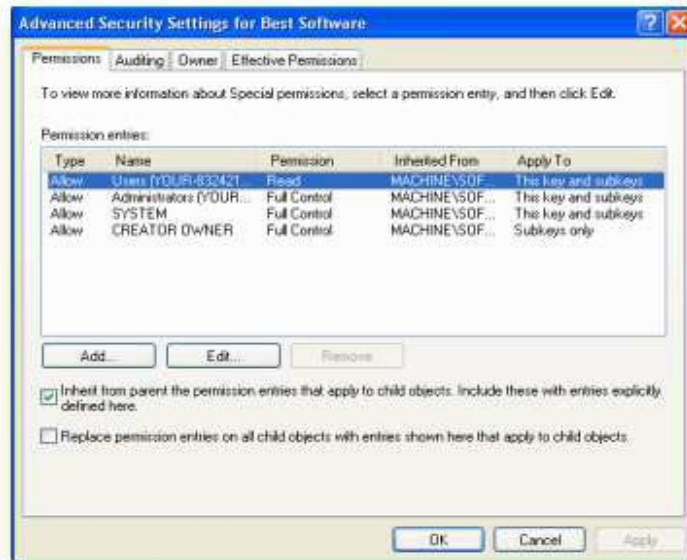
You need to grant Full Control Access to the following registry key:

Hkey\_Local\_Machine\Software\Best Software

3. Navigate to this key to grant the permissions.
4. Right-click on the Best Software key, and select Permissions from the pop-up menu. The system displays the Permissions for Best Software dialog.



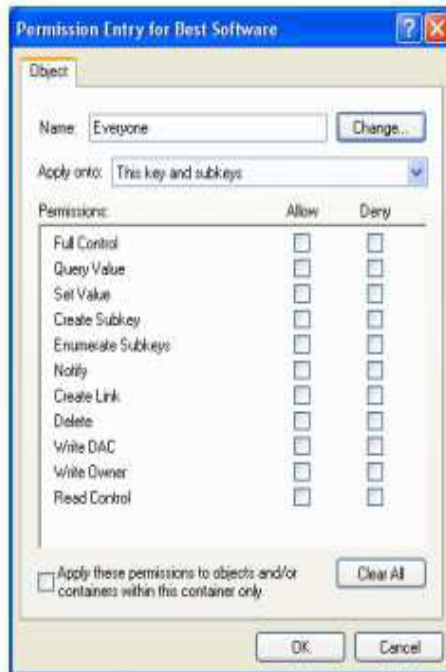
- Click the Advanced button. The system displays the Advanced Security Settings for Best Software dialog.



- Clear the Inherit from Parent the Permission Entries that Apply to Child Objects check box. The system displays a Security message box.
- Click the Copy button. The system returns to the Advanced Security Settings for Best Software dialog.
- Click the Add button. The system displays the Select User or Group dialog.



- Click the Advanced button to access the advanced features on the dialog.
- Click the Find Now button.
- Hold down the CTRL key, and select the Everyone and System groups, and then click OK to close the dialog. The system returns to the Select User or Group dialog.



13. Select the Full Control check box in the "Allow" column, which selects all of the check boxes in the column.
14. Click OK to return to the Advanced Security Settings for Best Software dialog.
15. When you return to the Advanced Security Settings for Best Software dialog, make sure that the Everyone and System groups have Full and Read Control access.
16. Click the Replace Permission Entries on all Child Objects check box.
17. Click the Apply button. The system displays a Security message box.
18. Click the Yes button to continue. The system returns to the Advanced Security Settings for Best Software dialog.
19. Click OK again. The system returns to the Permissions for Best Software dialog.
20. Click OK to close the Permissions for Best Software dialog. The system returns to the Registry Editor.
21. Select File/Exit to exit from the Registry Editor.
22. Log off and log back in as the user. You should be able to access the application now.