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**Sage**

## **How to Set a Timeout for Idle Connections**

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SAGE Knowledge Base



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En el servidor, levante el ícono o la pantalla de *Database Utility Network Depreciation and Tracking*. (Ver Ilustración), para indicarle al sistema que vas a limitar el tiempo que el usuario puede tener el programa arriba sin utilizar.

### How to set a Timeout for Idle connection:

#### **Resolution**

- a. Ensure all users are out of the system.
- b. On the server where the server components are installed, open the service manager:
  - For 2013.0 and higher go to Start, All Programs, Sage Fixed Assets, Tools, Database Utility Network Depreciation, and Tracking, and click Service Manager at the top.
  - In the startup parameters, find the **-tl 0 parameter** and change the 0 to the number of minutes an idle connection should stay open before being dropped (For example, if it were set to **-tl 15**, an idle connection would be dropped **after 15 minutes**).
  - Click Save, Click Stop, Click Start:

