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Sage

Managing Users Licenses

SAGE Knowledge Base



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Managing User Licenses in the Sage Fixed Assets

Products

Sage Fixed Assets

Description

- Managing User licenses in the Sage Fixed Assets 2016.1
- Managing User licenses in the Sage Fixed Assets 2017.1
- Managing User licenses in the Sage Fixed Assets
- How to Manage User Licenses.
- How to see current licenses
- How to change the licensed user
- How to manage seats
- How to manage users
- How to manage computers
- How to manage client workstations
- Deactivating licensed computers
- Activating Unlicensed Computers
- There are no available seats...
- How to activate a client
- How to deactivate a client
- How to activate a computer
- How to deactivate a computer
- Error: "Out of Licensed Seats"
- Deactivate computer
- Seat assignment in Depreciation Network
- Seat assignment in Premier Depreciation

Cause

Important Notice: This is not a change to your current license agreement with Sage Fixed Assets. The application will still allow the installation of an unlimited number of clients, but only the named users will be able to access the fixed assets databases now.

Resolution

How to see which computer\users have access to the product.

In the Sage Fixed Assets Client:

- Go to **Help, Registration**, highlight the product, and click **View Seats**
 - - The **Licensed Computers** list: will be the first computers to connect to the server. There will be no apparent change in the client connection until the number of clients that connect exceeds **your current Seat license + 1**
 - The **Unlicensed Computers**: will be all other computers to connect to the server after the number of clients to connect exceeds **your current Seat license + 1**

How to manage the seat license

In the Product Registration, there are some added functions to activate and deactivate computers:

1. Open the **Product Registration** on the server where the Sage Fixed Assets Server components are installed:
2.
 - For the Network product, go to: **Start, Programs, Sage Fixed Assets, Tools, Database Utility - Network Depreciation & Tracking**, click **Register**
 - For the Premier product, go to: **Start, Programs, Sage Fixed Assets, Tools, Registration - Premier Depreciation & Tracking**

NOTE: If the customer is using a Windows 2012 server, there may not be access to the Start menu. If unable to find the Sage Fixed Assets Program group on the tiles, in Windows Explorer, go to C:\SFAServ\Depreciation - Network\100BSNETREG.EXE for the Depreciation Network Product or C:\SFAServ\Premier Depreciation\500BSNETREG.EXE for the Premier Depreciation. This will bring up the registration screen and allow the Management of users.

3. **Highlight** the desired product, click **Manage Seats**, and a summary of the Licensed Computers will open.
4. To deactivate a computer:

Check the computer(s) to be deactivated, and click the **Deactivate** button, and those computer(s) will be removed from the Licensed Computers list

5. To activate an Unlicensed Computer:

Select **Show Unlicensed Computers** to view the list of unlicensed computers, check the box for the computer to be activated, click the **Activate** button, and that computer will be removed from the list of Unlicensed Computers and put onto the list of Licensed Computers