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Sage

Network Installation Guide

SAGE Knowledge Base



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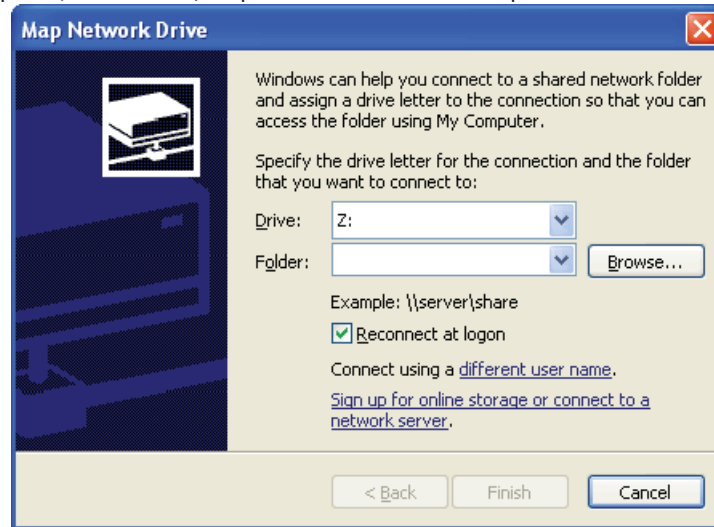
Business
Partner

SAGE DISCLAIMER

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To map a drive to the SFAServ folder

1. In Windows Explorer, select Tools/Map Network Drive. The Map Network Drive dialog appears.



2. Click the Browse button to locate the SFAServ folder on the server.

Note: Do **NOT** map a drive to a folder underneath the SFAServ folder, such as the Network Setup folder.

Tip: We recommend selecting the "Reconnect at Logon" checkbox.

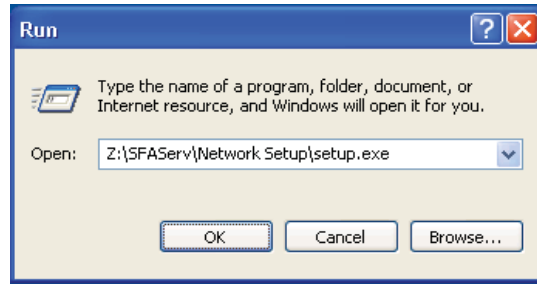
3. Click the Finish button to close the Map Network Drive dialog.

Step 8: Installing the Client

Follow the steps below on each workstation on which you will run the network application. You can also install the client application on the server for testing purposes.

To install a client on a workstation

1. Do one of the following:
 - Go to My Computer and browse to the network drive that you mapped in the previous step. Locate the folder in which you installed the server components (SFAServ is the default) and double-click the SETUP.EXE file in the Network Setup subfolder.
 - Select Start/Run from the Windows taskbar. Run dialog appears. In the Run dialog, enter the UNC path (\\Servername\Foldername) to the folder containing the server components.
 - In the Run dialog, enter the local server path to the folder (for example, Z:\SFAServ\Network Setup\SETUP.EXE).



(Substitute your network drive letter for “Z” if it is different.)

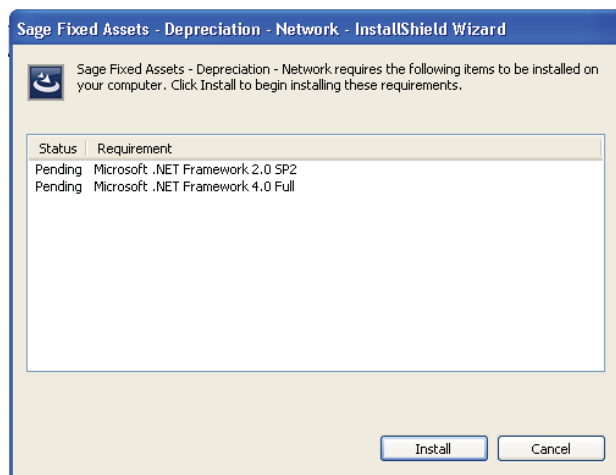
Note: If you mapped the Z: drive to \SFAServ, then the path would be:

Z:\Network Setup\SETUP.EXE.

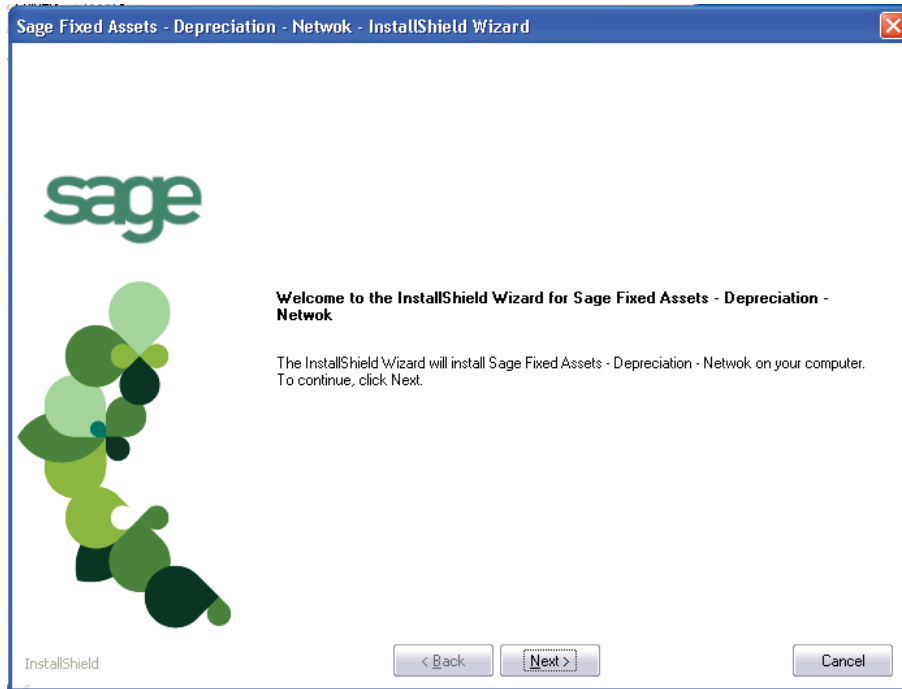
2. Click OK. The Client Installation dialog appears.



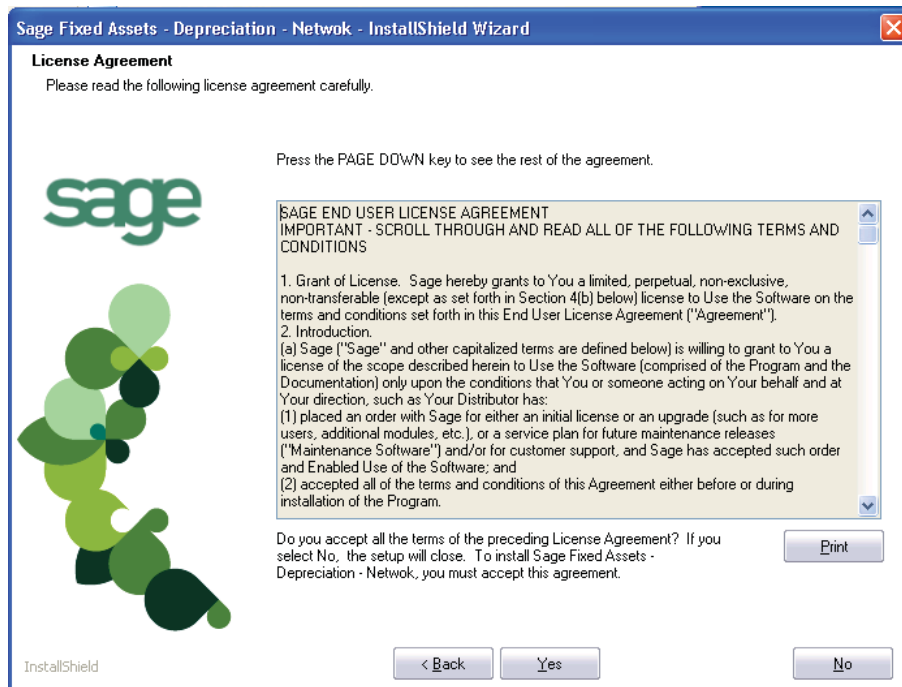
3. Select the Install Sage Fixed Assets - Depreciation/Network option. A message indicates that you must install Microsoft .NET Framework before you can install the application.



- Click the Install button. The system installs Microsoft .NET Framework and then displays the Welcome dialog.



- Click the Next button. The Software License Agreement dialog appears.



6. Read the license agreement, and then click the Yes button to accept the terms of the agreement. (If you do not accept the terms of the license agreement, click the No button. The system exits from the installation program.)

After you click the Yes button, the Customer Information dialog appears.

The screenshot shows a dialog box titled "Sage Fixed Assets - Depreciation - Network - InstallShield Wizard". The main heading is "Customer Information" with the instruction "Please enter your information." Below this is the Sage logo and a decorative graphic of green circles. The text asks the user to enter their name, company name, and customer number. There are three input fields: "User Name" (containing "Mary Riley"), "Company Name" (containing "Period Clothes"), and "Customer Number" (containing "123456789"). A note at the bottom states: "If you don't know your customer number visit www.SageFAS.com/customernumber or call customer service at 800-368-2405." At the bottom of the dialog are three buttons: "< Back", "Next >", and "Cancel".

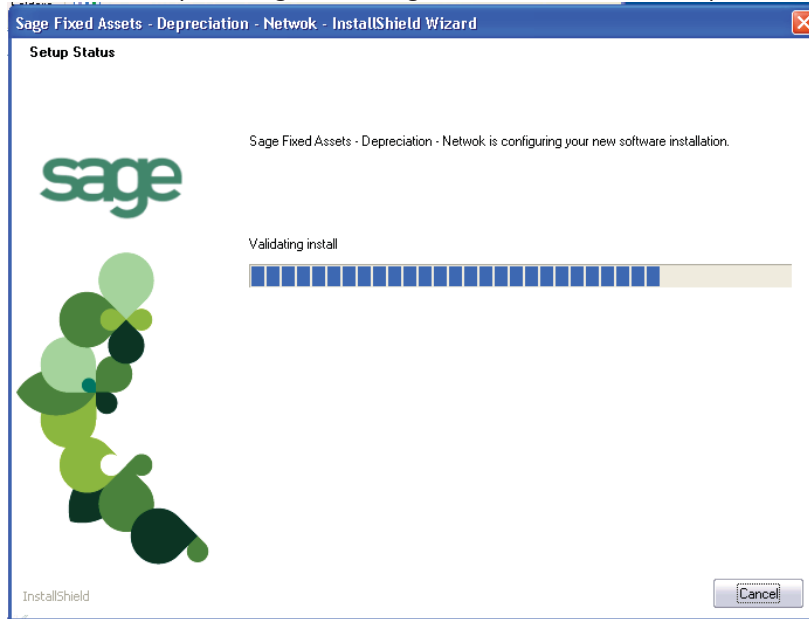
7. Enter your name, company name, and customer number. You will need your customer number if you call Sage Fixed Assets Customer Support with a technical question.

Note: You can find the customer number on the packing slip. If you cannot find your customer number, call Customer Service at 800-368-2405.

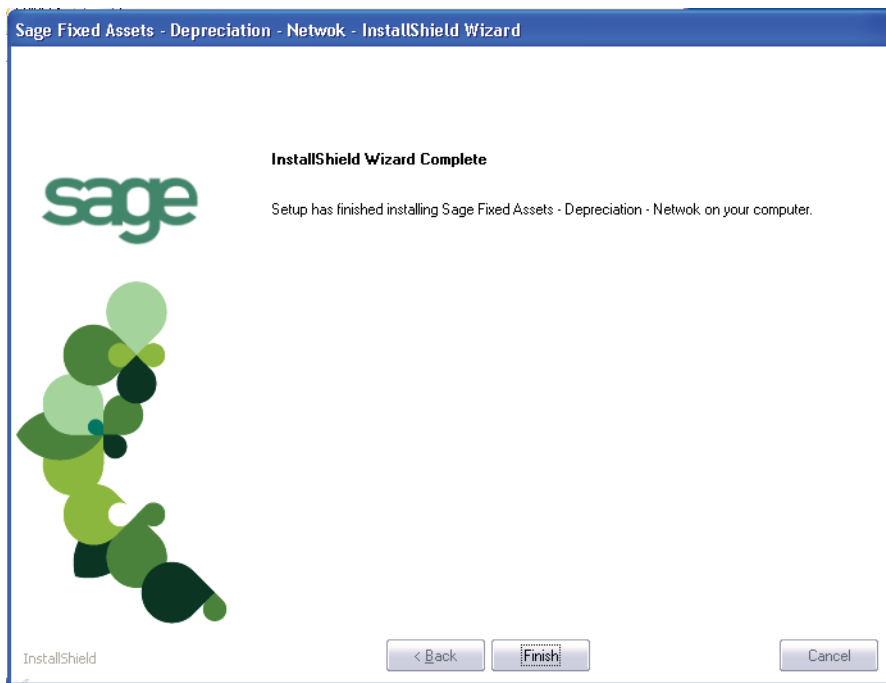
8. Click the Next button. The Choose Destination Location dialog appears.

The screenshot shows a dialog box titled "Sage Fixed Assets - Depreciation - Network - InstallShield Wizard". The main heading is "Choose Destination Location" with the instruction "Select folder where setup will install files." Below this is the Sage logo and a decorative graphic of green circles. The text states: "Setup will install Sage Fixed Assets - Depreciation - Network in the following folder. To install to this folder, click Next. To install to a different folder, click Browse and select another folder." There is a "Destination Folder" input field containing "C:\Program Files\Sage Fixed Assets\" and a "Browse..." button to its right. At the bottom of the dialog are three buttons: "< Back", "Next >", and "Cancel".

- Click the Next button. The system begins installing the software, and the Setup Status dialog appears.



When all of the files have been installed, the InstallShield Wizard Complete dialog appears.



If the installation program determines that you need to restart your computer before you use the program, it displays two options on the InstallShield Wizard Complete dialog. You can either allow the system to restart your computer immediately or you can restart your computer later.

Tip: We recommend that you allow the system to restart your computer at this time if you are prompted to do so.

10. Click the Finish button. The system returns to the Client Installation dialog.
11. Click Exit to close the Client Installation dialog.

Note: The Client Installation dialog will not close immediately after the installation is completed because of background processes that continue to run.

Step 9: Starting the Application

Follow the steps below to start the network application from a workstation.

Note: You can start the program by double-clicking the icon on your desktop.

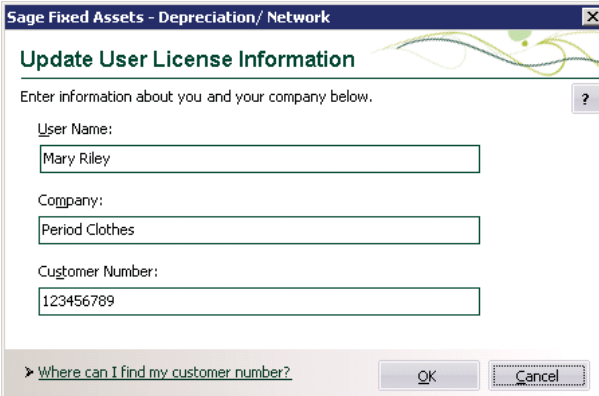
To start the application from a workstation

1. Select Start/Programs (or All Programs) from the Windows taskbar.
2. Select the Sage Fixed Assets program group.
3. Select the Depreciation - Network icon.

To update your customer number

After you purchase the application, you will receive a customer number. You can enter your customer number so that it will be available if you need to call Customer Support with a question.

1. Select Help/Update User License from the bar on menu. A dialog appears that allows you to enter your customer number.

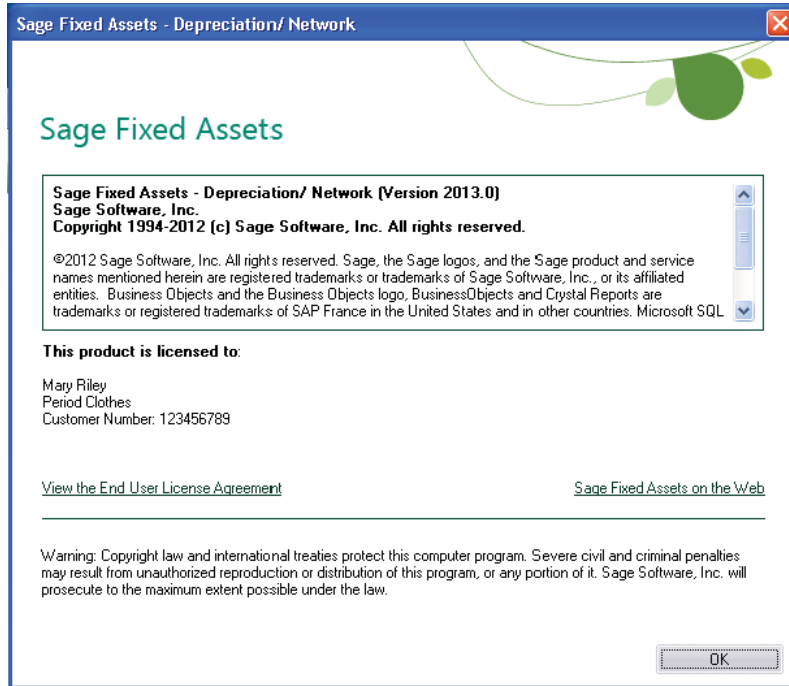


The screenshot shows a dialog box titled "Sage Fixed Assets - Depreciation/ Network" with the subtitle "Update User License Information". The main text says "Enter information about you and your company below." followed by a question mark icon. There are three text input fields: "User Name:" containing "Mary Riley", "Company:" containing "Period Clothes", and "Customer Number:" containing "123456789". At the bottom left, there is a link: "> Where can I find my customer number?". At the bottom right, there are "OK" and "Cancel" buttons.

2. Enter your name, company name, and customer number, and then click OK.

To view your customer number

When you call Customer Support with a question, you will need your customer number. Follow the steps below to view your customer number.



1. Select Help/About Depreciation from the menu bar. A dialog appears that provides information about your application, including your customer number.