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Sage

SAGE 100 Install in 2012 R2

SAGE Knowledge Base



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Solution

On Windows guests, installing VMware Tools may fail if the Windows Software Restriction Policy is set to disable the Windows installer. In some instances, Windows silently changes the Windows Software Restriction Policy without notifying the user.

To resolve this issue, enable the Windows installer setting in the Windows Software Restriction Policy.

Note: Enabling this setting may change the installation behavior for other third-party software.

To enable the Windows installer in the Windows Software Restriction Policy:

1. Click **Start > Run**.
2. Enter `gpedit.msc`.
3. Click **Local Computer Policy > Computer Configuration > Administrative Templates > Windows Components > Windows Installer**.
4. Click **Disable Windows Installer**.
5. Click **Display Properties > Enabled**.
6. Set the **disabled Windows Installer** drop-down to **Never**.
7. Drill down to **Computer configuration > Windows Settings > Security Settings > Software Restriction Policies**.
8. Right-click **Software Restriction Policies** and click **Create New Policies**.
9. Right-click **Enforcement** and click **Properties**.
10. Click **All users except local administrators**.
11. Click **OK**. Close Group Policy
12. Open a Command Prompt , then run the following command
 - o `gpupdate /force`
13. When local group policy is finished updating, re-run the Tools setup.